

Alibaba.com Assessed Supplier



Assessment Report

Presented to

Heshan Andeli Sanitary Ware Co., Ltd.

鹤山市安得利卫浴有限公司

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners
Company Address	No. 19, Renmin North Road, Zhishan Town, Heshan City, Guangdong Province, China
City / Country:	Heshan, China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	hslarsd
Gold Supplier Company Name:	Heshan Andeli Sanitary Ware Co., Ltd.
Contact Person:	Mr. Tao Zhang
Phone Number:	0086-750-8650988
Fax Number:	0086-750-8650555
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Service provided by TÜV Rheinland

Report No.: 5462442_P+T



Report Number:	5462442_P+T	Assessment Type:	Production & Trade Assessment
Date of Assessment:	21/Dec./2012	Report Date:	21/Dec./2012
Assessor's Name:	Lihua Wu	Validity Period:	22/Dec./2012 -- 21/Dec./2013
Reviewed By:	Xiaobin Huang	Online Verification:	http://assessed-suppliers.chn.tuv.com

Important Notes:

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Section 1: Company Overview

Company Overview			
1.1 Legal Validity			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	440784000011938
Year Established:	24/Nov./2008	Validity Period:	24/Nov./2008 -- 31/Dec./2049
Registered Address:	No. 19, Renmin North Road, Zhishan Town, Heshan City, Guangdong Province, China		
Company Address:	No. 19, Renmin North Road, Zhishan Town, Heshan City, Guangdong Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Heshan Industrial & Commercial Bureau
Registered Capital:	RMB1,580,000.00		
Corporate Representative:	Mr. Genshao Qian		
Industry:	Bar and Bathroom Products		
Business Type:	<input type="checkbox"/> Manufacturer	<input type="checkbox"/> Trading Company	<input checked="" type="checkbox"/> Combined
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner	<input type="checkbox"/> Public Company	<input type="checkbox"/> Joint Venture
	<input type="checkbox"/> Stated Owned	<input type="checkbox"/> Sole Proprietorship	<input type="checkbox"/> Other
Products/Service:	Towel Shelf & Bathroom Accessory		
1.2 Company Building Information			
Certification Type: <input checked="" type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed Total Building Size: 4,380 m ² Number of Building(s) : 3 Office Size: 350 m ²			



Section 2: Human Resources

Human Resources					
2.1 Company Chart					
<pre> graph TD GM[GM] --- Financial[Financial Dept.] GM --- Production[Production Dept.] GM --- Export[Export Dept.] GM --- Sales[Sales Dept.] GM --- Admin[Admin. Dept.] GM --- RD[R & D Dept.] GM --- QA[QA Dept.] </pre>					
2.2 Employee Headcount					
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total		
GM	1	0	1		
Financial Dept.	5	0	5		
Production Dept.	129	0	129		
Export Dept.	4	0	4		
Sales Dept.	7	0	7		
Admin. Dept.	7	0	7		
R & D Dept.	3	0	3		
QA Dept.	10	0	10		
Total Number:	166	0	166		
2.3 Management					
Department	Name	Title	Education	Year(s) in Current Company	
GM	Mr. Menghua Zhao	GM	Junior college graduate	4	
Financial Dept.	Mr. Linghua Yu	Manager	Senior high school graduate	4	
Production Dept.	Mr. Zhigang Le	Manager	Junior college graduate	4	
Export Dept.	Mr. Tao Zhang	Manager	Junior college graduate	1	
Sales Dept.	Mr. Shengke Yang	Manager	Senior high school graduate	4	
Admin. Dept.	Mr. Chun Zhao	Manager	University graduate	4	
R & D Dept.	Mr. Shuihua Zhao	Manager	Senior high school graduate	4	
QA Dept.	Mr. Chao Yang	Manager	Technical school graduate	4	
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Section 3: Current Export Situation

Current Export Situation

There are 4 foreign trading employees in the company.

Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	0	N/A	N/A	N/A
6-10 Years	0	N/A	N/A	N/A
2-5 Years	4	N/A	N/A	N/A
Less than 2 years	0	N/A	N/A	N/A

Does the company have a valid export license?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Export License Registration no.:	N/A
Total revenue(Previous year):	Confidential
Total export revenue (Previous year):	Confidential
Estimated export revenue (Current year):	Confidential
Trade agents employed overseas:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Nearest port:	Shenzhen
Accepted payment terms	<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR
Accepted payment type:	<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input type="checkbox"/> CreditCard <input type="checkbox"/> Cash <input type="checkbox"/> West Union <input type="checkbox"/> Money Gram <input type="checkbox"/> Pay pal <input type="checkbox"/> Money booker
Average lead time from Product Order confirmation to production delivery (products exiting the factory):	25 Days



Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution(Previous 12 month)			
Market	Main Product(s)	Revenue USD	Total Revenue (%)
North America	Towel Shelf & Bathroom Accessory	Confidential	6
South America	Towel Shelf & Bathroom Accessory	Confidential	9
Eastern Europe	N/A	0	0
Southeast Asia	N/A	0	0
Africa	N/A	0	0
Oceania	N/A	0	0
Mid East	N/A	0	0
Eastern Asia	N/A	0	0
Western Europe	Towel Shelf & Bathroom Accessory	Confidential	12
Central America	N/A	0	0
Northern Europe	N/A	0	0
Southern Europe	N/A	0	0
South Asia	Towel Shelf & Bathroom Accessory	Confidential	3
Domestic Market	Towel Shelf & Bathroom Accessory	Confidential	70
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	



Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity(Previous Year)				
Towel Shelf & Bathroom Accessory 300,000 Pieces				
5.2 Production Capacity				
Product Name	Production Line Capacity	Actual Units Produced (Previous Year)		
Towel Shelf & Bathroom Accessory	30,000 Pieces / Month	300,000 Pieces		
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Punching Machine	J23-12T	6	2	Acceptable
Precision Circular Sawing Machine	SL-2550D	2	3	Acceptable
Manual Cutting Machine	No Information	5	4	Acceptable
Automatic Drilling & Tapping Machine	Y90I-4	26	3	Acceptable
Manual Drilling & Tapping Machine	ZS4120	12	3	Acceptable
Manual Bending Machine	No Information	5	4	Acceptable
High Speed Automatic Bending Machine	FSD-80L	2	2	Acceptable
NC Cutting Machine	CK0632	4	2	Acceptable
Line Cutting Machine	No Information	1	4	Acceptable
Universal Lathe	C6132E	1	2	Acceptable
Milling Machine	S-235	1	3	Acceptable
Grinding Machine	MT1040A	1	3	Acceptable
High Efficiency Polishing Machine	4HB	15	3	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
N/A	N/A	N/A	N/A	N/A
5.5 Subcontractors				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	



Section 6: Quality Assurance

Quality Management System and Product Certification						
6.1 Quality Management System Certification						
Certification	Certified By	Certificate No.	Business Scope	Expiry Date		
ISO 9001:2008	American Management Technology, Inc., ANAB	QMS101488CN	Manufacture, Processing and Sales of Faucet, Towel Rack, Hardware Fittings	05/Sep./2010 -- 04/Sep./2013		
6.2 Product Certification						
Certification	Certified By	Certificate No.	Product Name & Model No.	Expiry Date		
N/A	N/A	N/A	N/A	N/A		
6.3 Quality Control Management						
	Content	Observations /Comments				
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No				
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
6.3.3	Who does the QC/QA Manager /Supervisor report to?	GM -- Mr. Menghua Zhao				
6.3.4	How many QA/QC inspectors in total?	10				
No. of Employees in Each Production Line:						
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA			
Faucet, Towel Shelf, Bathroom Accessory	7	121	9			
6.4 Supplier Management						
	Content	Observations /Comments				
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
6.4.3	Does the company establish and implement a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No				
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6.4.4	Does the company keep its Supplier Assessment Reports?	<input type="checkbox"/> Yes, Assessment Reports are available for more than 3 years <input checked="" type="checkbox"/> Yes, Assessment Reports are available for the last 1-3 years <input type="checkbox"/> Yes, Assessment Reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input checked="" type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary

6.5 After Sales Service

	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input checked="" type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No



Section 7: Production Process Management

Quality Control Management		
	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work Instructions <input type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input checked="" type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input checked="" type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input type="checkbox"/> Repaired and re-inspected <input checked="" type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There are 3 R&D Engineers in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	0		11-20 Years	0
Junior College	1		6-10 Years	1
Technical School	2		2-5 Years	2
High School	0		Less than 2 years	0
List of successful project(s) (Example: Patented products):		Bathroom Accessory (LARSD7500B) -- ZL 2009 3 0076694. 7, Bathroom Accessory (LARSD7300B) -- ZL 2009 3 0076661.2, Bathroom Accessory (LARSD7000A) -- ZL 2009 3 0076695. 1, Towel Shelf (7748) -- ZL 2009 3 0080414. X		
Does the company have its own brand?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
If yes, please specify:		Lai er Shi Dan (9310010), Lai er Shi Dan (9309754)		
Does the company provide ODM service for others?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Are there relevant design input/output, review, and verification documents available for the assessment company?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Based on inspection, are R & D employees equipped with adequate specialized equipment?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
If yes, please list all key equipment used:		N/A		
Do R & D employees use any specific software for designing new products?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
If yes, please list the main software used:		CAD		
Please list all certifications and/or qualifications of the R & D department:		N/A		



Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
	Company Development Action	Timeframe
1	N/A	N/A

Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1	 Cutting	2	 Punching 1	3	 Punching 2
4	 Grinding	5	 Punching 3	6	 Bending
7	 Assembly 1	8	 Argon Welding	9	 Semi-products Inspection



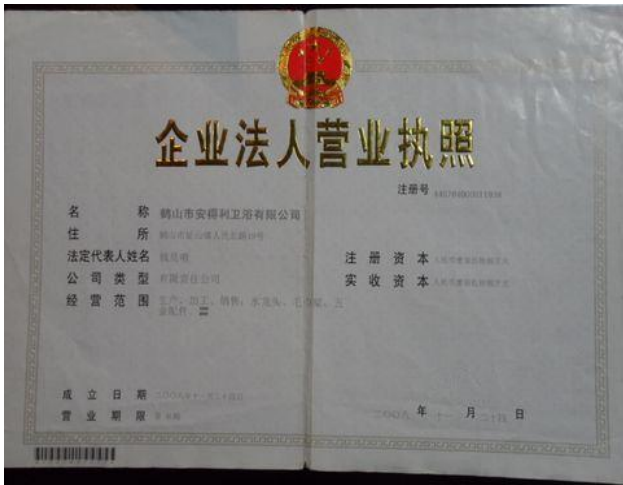
10	 Assembly 2	11	 Packing	12	N/A N/A
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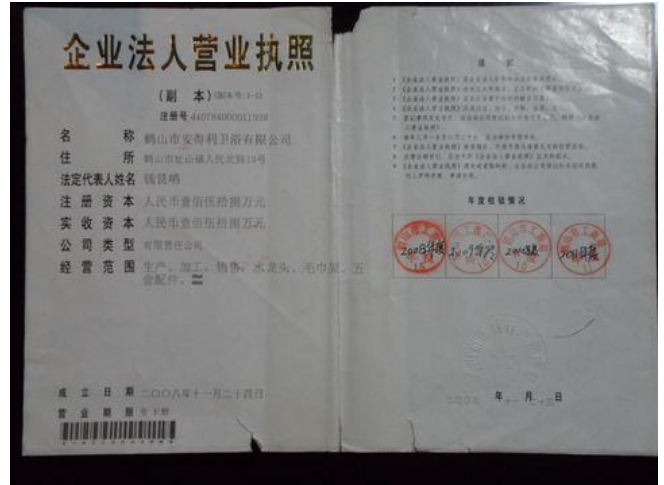
Section 11: Certification & Photos

Certification

Certification & Photos -- Business License (Original)



Certification & Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection



Certification & Photos -- Tax Registration Certificate



Certification & Photos -- Permit for Opening Bank Account



Certification & Photos -- Organization Code Certificate

Certification & Photos -- Trademark



Certification & Photos -- ISO 9001:2008



Certification & Photos -- Patent 2



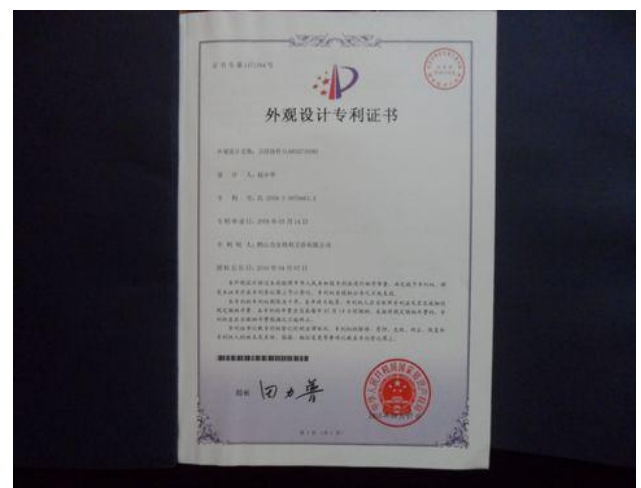
Certification & Photos -- Patent 4



Certification & Photos -- Patent 1



Certification & Photos -- Patent 3



Certification & Photos -- Honor



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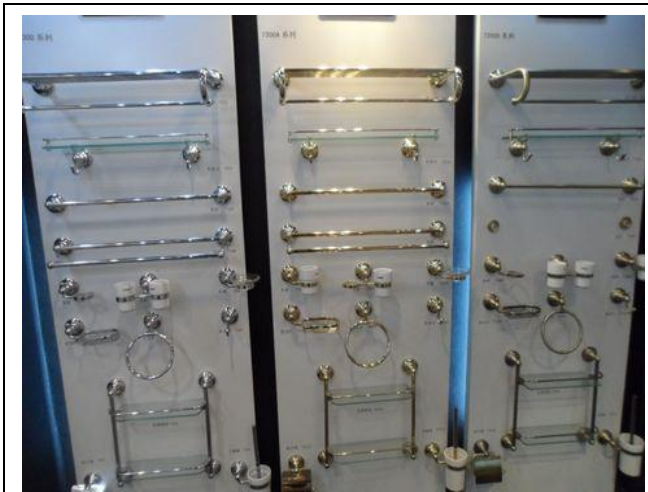


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Section 12: Company and Product Samples

Company and Product Samples	
Company Gate	Office
	
Workshop	Workshop
	
Product Sample	Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



-- End of Report --